



Cilasoft CONTROLLER at Noel Leeming Group



Overview

Noel Leeming Group is New Zealand's leading appliance and electronics retail company with sales over \$750 million and more than 75 retail stores nationwide, plus an online retail presence. The Group's heritage extends more than 100 years in New Zealand and is one of New Zealand's largest nationwide retailers.

Owned by The Warehouse Group, the company has also focused on corporate social responsibility, and has implemented a number of initiatives in both environmental sustainability and giving back to the community.

The Challenge

Noel Leeming were using an existing, competitive security product to manage their iSeries access control security requirements. This solution provided support for the following:

- Exit Point Control
- Audit Journal Records
- Event Notification
- Access Rules
- Reports
- Browser Interface

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However, whilst the existing product had worked well for them for the past 5 years, the cost of the product limited its rollout to only 2 LPARs, instead of all LPARs as desired. In addition, the existing product had no GUI capability to aid usability.

Kantion’s security specialists were aware that an alternative solution would potentially provide Noel Leeming with greater functionality and performance with significantly better return on investment. As a result Kantion proposed Noel Leeming pilot the Cilasoft CONTROLER solution.

After seeing the first demonstration of Cilasoft CONTROLER, Roger Knight (Development and Infrastructure Support) concluded: “I was impressed with CONTROLER – it was clearly superior to the product that was currently being used.”

Noel Leeming’s requirements are summarized below:

- Better access controls were needed to stop unauthorized access to their systems, especially via new entry points that were now available
- Ongoing monitoring and controlling access to their valuable data
- Provide significant savings on existing annual costs
- Expand access controls across the remaining and future LPARs as required at no additional cost.

The Solution

Kantion provided Noel Leeming with technical briefings to explain the unique features of CONTROLER, and a business case that provided details of the ROI and other financial benefits of proceeding with the solution.

The product evaluation was successful – since its production rollout Cilasoft met all

of Noel Leeming’s requirements. The implementation and customization was carried out by Noel Leeming technical staff with support from Kantion and the Cilasoft authors.

The Results

The implementation of this solution was carried out successfully in a very short period of time simply by following the instructions in the Manuals and communicating with Cilasoft and Kantion technical personnel. Knight advised that he was happy with the assistance provided and there have been no issues with CONTROLER since implementation.

With the Cilasoft CONTROLER solution, Noel Leeming now

- Monitor all access activity and control access to their valuable data
- Utilise CONTROLER’s GUI to improve visibility and ease of use
- Have access control active in 8 rather than only 2 LPARs
- Have significantly reduced their annual running costs for access control
- Control the access of 1,000 people to their systems

Cilasoft CONTROLER has been able to deliver on all of Noel Leeming’s business, technical and financial requirements. Plus, going forward, there will be no addition cost should the number of LPARs increase in their systems.

